Reducing risks in the Software Acquisition Life Cycle

Stan Wisseman
6 December 2007
Agenda

- Buyers vs. Sellers

- Need for enhancing acquisition process with SwA considerations

- DHS SwA Initiative
  - Overview
  - Acquisition Working Group

- Acquisition Phases
  - Planning
  - Contracting
  - Implementation and Acceptance
  - Follow-on

- DHS SwA Working Group Portal
We all need to be aware of our needs and potential risks when we make a purchase

- When you purchase a car, you do the research, find a dealer and purchase the car, drive the car, pay off your loan and start again. With the acquisition process, you do your planning, you offer the contract, then implement the product or service, finally you go through the follow-on phase.

- With a car, you don’t want to wait until after an accident to have safety features. Similarly, you don’t want to wait until there is a security breach to worry about security features. Making sure you get the security features you want and assurances you need could save time and money in the long run.

You want to end up with a car that you want to drive – not a lemon.
There are two sides to software acquisition

- There are buyers and sellers...
  - **Buyers** issue RFPs to acquire software and systems. Their point of reference is the acquisition lifecycle. These are typically government agencies and prime contractors. Their point of reference is the acquisition lifecycle.
  - **Sellers** are vendors, software developers, and integrators who develop software and build systems for sale to the government based on a contract. Their point of reference is the software development lifecycle.


*Acquisition is the first step to security. If security is not integrated during acquisition, unplanned costs could jeopardize the project*
Quality without Security: Vulnerable Software Enables Exploitation

- Rather than attempt to break or defeat network or system security, hackers are opting to target application software to circumvent security controls.
  - most exploitable software vulnerabilities related to insecure coding practices.
  - **75% of hacks occurred at application level**
    - 90% of software attacks were aimed at application layer (Gartner & Symantec, June 2006).

- Functional Correctness must be exhibited even when software is subjected to abnormal and hostile conditions; therefore,
  - in an era riddled with asymmetric cyber attacks, claims about system reliability, integrity and safety must also include provisions for built-in security of the enabling software.
Adversaries have capabilities to subvert the IT/software supply chain

- Software & IT lifecycle processes offer opportunities to insert malicious code and to poorly design and build software which enables future exploitation.

- Government and businesses rely on COTS products and commercial developers using foreign and non-vetted domestic suppliers to meet majority of IT requirements.

- Off-shoring magnifies risks and creates new threats to security, business property and processes, and individuals’ privacy – requires more comprehensive domestic strategies to mitigate those risks.

- Government lacks information on suppliers’ process capabilities (business practices); cannot adequately determine security risks posed by the suppliers’ products and services to the acquisition project and to the operations enabled by the software.
Growing concern about inadequacies of suppliers’ capabilities to build/deliver secure IT/software

- There is a limited number of practitioners that have the requisite knowledge and skills and very few suppliers have adequately incorporated security in their development life cycle.

- Concern about suppliers and practitioners not exercising “minimum level of responsible practice” – no standards in place to benchmark or assess practices.

- Few process improvement and capability appraisal methods and models address security in business practices and process improvement; so security benchmarks are lacking in capability appraisals, and no claims are made about software/system predictable execution.

- Current education & training provides too few practitioners with requisite competencies in secure software engineering – enrollment down in critical IT and software-related degree programs.
Recommendations Addressing Globalization of Software

Center for Strategic and International Studies Report on Risks and Recourse

1. Assess risk (and share assessment)
2. Focus on assurance, not location
3. Avoid one-size-fits-all solutions
4. Refocus and reform existing certification processes
5. Identify commercial best practices and tools and expand their use
6. Create governance structure(s) for assurance
7. Accelerate info assurance efforts
8. Promote leadership in IT innovation

Recommendations Addressing Globalization of Software


- Findings relate to:
  - The Industry Situation
  - Dependence on Software
  - Software Vulnerabilities
  - Threat of the Nation-State Adversary
  - Awareness of Software Assurance Threat and Risk
  - Status of Software Assurance
  - Ongoing Efforts in Software Assurance
  - Supplier Trustworthiness Considerations
  - Finding Malicious Code
  - Government Access to Source Code

- Recommendations relate to:
  - Procurement of COTS and Off-Shore Software
  - Increase US Insight into Capabilities and Intentions
  - Offensive Strategies can complicate Defensive Strategies
  - System Engineering and Architecture for Assurance
  - Improve the Quality of Software
  - Improve Tools and Technology for Assurance
  - More Knowledgeable Acquisition of Software
  - Research and Development in Software Assurance

- Eliminate excess functionality in mission-critical components
- Improve effectiveness of Common Criteria
- Improve usefulness of assurance metrics
- Promote use of automated tools in development
  - Increase transparency and knowledge of suppliers’ processes
  - Components should be supplied by suppliers of commensurate trustworthiness
  - Custom code for critical systems should be developed by cleared US citizens
  - Provide incentives to industry to produce higher quality code; improve assuredness of COTS SW
  - Use risk-based acquisition

- Research programs to advance vulnerability detection and mitigation
- Advance the issue of software assurance and globalization on national agenda as part of effort to reduce national cyber risk
**DHS Software Assurance (SwA) Forum and Working Groups**

* ...*

... encourage the production, evaluation and acquisition of better quality and more secure software through targeting

<table>
<thead>
<tr>
<th>People</th>
<th>Processes</th>
<th>Technology</th>
<th>Acquisition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Developers and users education &amp; training</td>
<td>Sound practices, standards, &amp; practical guidelines for secure software development</td>
<td>Security test criteria, diagnostic tools, common enumerations, SwA R&amp;D, and SwA measurement</td>
<td>Software security improvements through due-diligence questions, specs and guidelines for acquisitions/ outsourcing</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Products and Contributions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Build Security In - <a href="https://buildsecurityin.us-cert.gov">https://buildsecurityin.us-cert.gov</a> and SwA community portal – <a href="http://.us-cert.gov/SwA">http://.us-cert.gov/SwA</a></td>
</tr>
<tr>
<td>SwA Common Body of Knowledge (CBK) &amp; Glossary SwA Developers' Guide on Security-Enhancing SDLC Systems Assurance Guide (via DoD and NDIA)</td>
</tr>
<tr>
<td>Software Security Assurance State of the Art Report</td>
</tr>
<tr>
<td>Practical Measurement Guidance for SwA/InfoSec</td>
</tr>
<tr>
<td>SwA Metrics &amp; Tool Evaluation (with NIST)</td>
</tr>
<tr>
<td>SwA Ecosystem w/ DoD, NSA, NIST, OMG &amp; TOG NIST Special Pub 500 Series on SwA Tools</td>
</tr>
<tr>
<td>Common Weakness Enumeration (CWE) dictionary</td>
</tr>
<tr>
<td>Common Attack Pattern Enumeration (CAPEC)</td>
</tr>
<tr>
<td>Malware Identification &amp; Enumeration (with ASC)</td>
</tr>
<tr>
<td><strong>SwA in Acquisition: Mitigating Risks to the Enterprise</strong></td>
</tr>
</tbody>
</table>

*SwA Forum is part of Cross-Sector Cyber Security Working Group (CSCSWG) established under auspices of the Critical Infrastructure Partnership Advisory Council (CIPAC) that provides legal framework for participation.*
DHS SwA Acquisition Working Group was formed to determine how to incorporate SwA considerations in key decisions of the acquisition process.

- The WG’s objective is to enhance the software supply chain management through improved risk mitigation and contracting for secure software.
- Co-chaired by Mary Polydys (NDU IRMC) and Stan Wisseman (Booz Allen).
- Released acquisition guide in Federal Register - “Software Assurance (SwA) in Acquisition: Mitigating Risks to the Enterprise”
Target audience are the industry and government acquisition officials involved in the acquisition/purchase of software by contract

- The generic term “acquisition official” is used to mean the members of the purchasing team.

- Guidance may also be used by suppliers (e.g., prime contractors, integrators, subcontractors, and vendors in the supply chain) to facilitate an understanding of what acquisition officials may request regarding SwA.
The objective is for acquirers to buy software that is more resistant to attack, has fewer vulnerabilities, and minimizes operational risks to the greatest extent possible.

Acquisition officials should be able to:

- Understand the importance of integrating SwA practices within the software acquisition life cycle.
- Contractually capture SwA factors critical to the success of the acquisition and deployment of the application.
- Recognize risks that can be avoided or minimized.
- Implement security practices to be adopted by acquisition personnel.
Overview how to enhance Acquisition Life Cycle Phases with SwA Considerations
IEEE 1062 lifecycle is used in the acquisition guide, but phases are mapped to related acquisition lifecycles in other guides and standards.

<table>
<thead>
<tr>
<th>IEEE 1062</th>
<th>Planning</th>
<th>Contracting</th>
<th>Implementation &amp; Acceptance</th>
<th>Follow-on</th>
</tr>
</thead>
<tbody>
<tr>
<td>NIST SP 500-54</td>
<td>Mission &amp; Business Planning</td>
<td>Acquisition Planning</td>
<td>Acquisition</td>
<td>Contract Performance</td>
</tr>
<tr>
<td>DoD 5000.2</td>
<td>Pre-Systems Acquisition (Acquisition Strategy, etc.)</td>
<td>Systems Acquisition (Contracting for system development, etc.)</td>
<td>Systems Acquisition</td>
<td>Contract Performance</td>
</tr>
</tbody>
</table>

Booz | Allen | Hamilton
Acquisition planning

- Initial risk analysis
- Requirements analysis
- Alternative software approaches
- Acquisition Strategy and/or Plan
- Evaluation Plan and Criteria
Acquirers can help ensure they obtain the software and system security features and assurances they need to accomplish their missions – it starts with effective planning.

**Enterprise Life Cycle (ELC) Framework**

<table>
<thead>
<tr>
<th>Vision &amp; Strategy</th>
<th>MS 1</th>
<th>Domain Architecture</th>
<th>MS 2</th>
<th>System Architecture</th>
<th>MS 3</th>
<th>System Design</th>
<th>MS 4A</th>
<th>System Development</th>
<th>MS 4B</th>
<th>System Deployment</th>
<th>MS 5</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Baselines</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Functional Baseline</td>
<td></td>
<td>Logical Design</td>
<td></td>
<td>Physical Design</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>System Requirements Review</td>
<td></td>
<td></td>
<td></td>
<td>Preliminary Design Review</td>
<td></td>
<td>Critical Design Review</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Reviews</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>System Requirements Review</td>
<td></td>
<td></td>
<td></td>
<td>Preliminary Design Review</td>
<td></td>
<td>Critical Design Review</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- **Exhibit 300**
- **Project Charter**
- **Security Certification & Accreditation Package**
- **Privacy Impact Assessment**
- **Acquisition Management Plan (IRPS)**

**Document Guidance Key**

- Prime DIDs
- IRS DIDs
- IRS Templates
- Other Guidance
- Guidance TBD

**Lessons Learned Report**

- Project Management Plan
- Preliminary Tailoring Plan (kick-off)

**Exhibit 300**
- BSRR
- Design specification report part 1 – logical design
- Interface control documents (ICD) – logical
- Configuration item / configuration unit (CI/ CU) list
- Enterprise architecture (EA) certification
- Security certification & accreditation package
- Privacy impact assessment
- Test plan (initial)
- Prototype
- Transition management plan (TMP) - baseline
- Acquisition management plan (AMP) - IRS
- Negotiated task order for design
- PES Report – Conditional Deliverable (COTS Projects Only) – Baseline
- Proposal evaluation report
- Lessons learned report
- Preliminary tailoring plan (kick-off)

**BSRR (RTM Update)**
- CI/ CU list
- Security certification & accreditation package
- Privacy impact assessment
- Test plan (updated)
- TMP
- Deployment-ready release
- Source code
- Help desk probe
- Response guide
- Computer operator's handbook
- User documentation & training materials
- AMP (PRIME)
- AMP (IRS)
- Lessons learned report preliminary tailoring plan (kick-off)

**BSRR (RTM Update)**
- CI/ CU list
- Security certification & accreditation package
- Privacy impact assessment
- Test plan (updated)
- TMP
- Deployment-ready release
- Source code
- Help desk probe
- Response guide
- Computer operator's handbook
- User documentation & training materials
- AMP (PRIME)
- AMP (IRS)
- Lessons learned report preliminary tailoring plan (kick-off)
Performing an initial risk analysis helps determine the security category, baseline security controls, and assurance case required

- Acquisition officials should ask and have answered (by the application owner) the following questions*:
  - What is the value we need to protect?
  - To sustain this value, what software and information assets need to be protected? Why do they need to be protected? What happens if they’re not protected?
  - What is the impact if the software behaves unpredictably? What is the potential impact on organizations or individuals should there be a breach of security (i.e., a loss of confidentiality, integrity, or availability)?
  - What potential adverse conditions and consequences need to be prevented and managed? At what cost? How much disruption can we stand before we take action?
  - How is residual risk (the risk remaining after mitigation actions are taken) determined and effectively managed?
  - How will application security controls work together with its operating environment to control and mitigate risk?
  - How are the answers to these questions integrated into an effective, implementable, enforceable security strategy and plan?

*Allen 05; BSI Governance & Management article "How Much Security Is Enough?"
When considering alternative approaches, acquisition officials and system/application owners should seek to reduce or manage the risks identified in the initial risk analysis.

- Evaluate alternatives for treatment of risks (accept, mitigate, avoid, transfer, share with a third party (such as the supplier)).
- Identify protection strategies that reduce risks to levels that are within acceptable tolerances.
- Identify potential tradeoffs between reducing risk, increased costs, and decreased operational effectiveness.
- Identify approaches for managing residual risks that remain after protection strategies are adopted.
Alternative software approaches may include one or more software types or services – and each has their own risks

- Analyze risks of obtaining software from:
  - In-house custom development
  - Outsourced custom development
  - COTS
  - GOTS
  - Integration services
  - Open source software
  - Hosted services

- Software Due Diligence Questionnaires are a tool that provide a means for gathering information to evaluate quantitative, qualitative, and/or “go/no-go” Software Assurance criteria.
Including security in the initial requirements analysis is critical

- Cannot assume security will be addressed by the developers by default.

- Based on security categories, determine minimum level of security controls.

- Augment with application-level functional and non-functional security requirements.

- Require an Assurance Case:
  - "a body of evidence organized into an argument demonstrating that some claim about a system holds, i.e., is assured. An assurance case is needed when it is important to who that a system exhibits some complex property such as safety, security, or reliability.” Software Engineering Institute and DHS National Cyber Security Division
SwA considerations may impact contractual requirements

- SwA-related definitions to provide a common understanding.
- The arguments/evidence needed to prove the SwA requirements are met.
- SwA acceptance criteria (associated with the assurance case).
- Risk management that specifically addresses the mitigation of SwA risks.
- Software Architecture that includes SwA or other descriptions to provide a structure for the SwA case.
- Qualifications and required SwA training of software personnel and identification of key security personnel.
- Required information relative to foreign ownership, control, or influence and how this information relates to SwA risk management.
- Organization or agency specific requirements or mandates.
Acquisition strategies and plans provide a description of roles and responsibilities, a roadmap for completing milestones, and a discussion for including special considerations.

- Examples of SwA considerations that acquisition decision makers should include in strategies and plans include:
  - **SwA Expertise** - personnel who possess significant SwA expertise should be part of the acquisition process.
  - **Initial Security Category**
  - **SwA Requirements** - statements of critical, high-level SwA considerations.
  - **SwA Considerations in Contractor Selection** - high-level statements on how SwA will be considered in the selection of contractors.
  - **SwA Considerations in Contract Administration and Project Management** – statements on how the SwA requirements will be monitored during contract performance.
  - **Plans for Independent Testing** – how independent testing of the software can be used to ensure its construction, safety, and functionality.
Integration services usually call for a prime contractor with (usually) multiple subcontractors – so plan accordingly

- Each subcontractor provides software products and/or services for part of the software-intensive system.

- The prime contractor is responsible for integrating the parts into a whole software-intensive system.

- SwA considerations should be captured in subcontractor contracts initiated by the prime.

- Subcontractor personnel experience should also be commensurate with the experience required for the scope and level of design effort to be performed.
When acquiring software, SwA criteria should be included in the solicitation and the evaluation plan must describe how to evaluate the products and services against the criteria.

<table>
<thead>
<tr>
<th>Categories</th>
<th>Priority</th>
<th>Product Score</th>
<th>Weighted Average</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Product 1 Score (0-4)</td>
<td>Product 2 Score (0-4)</td>
</tr>
<tr>
<td>Software Pedigree</td>
<td>5</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Development Process Management</td>
<td>3</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td>Software Security Awareness and Training</td>
<td>3</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Built-in Software Defenses</td>
<td>2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Assurance Claims and Evidence</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Security Monitoring</td>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Security Testing</td>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Software Change Management</td>
<td>4</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Due Diligence Questionnaires address different software types and SwA concerns and can be used to evaluate products/suppliers

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Evidence</th>
<th>Priority (1-5)</th>
<th>Score (1-4)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Software Pedigree</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>Explain how your company uses security best practices that are designed to address security concerns in the software development life cycle (SDLC)?</td>
<td></td>
<td>4</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>Are there formal software quality policies in place? How are they enforced?</td>
<td></td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td><strong>Development Process Management</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>What security measurement practices and data does your company use to assist product planning?</td>
<td></td>
<td>3</td>
<td>4</td>
</tr>
<tr>
<td>4</td>
<td>Is software assurance considered in all phases of development?</td>
<td></td>
<td>1</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Software Security Training and Awareness</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>What training does your company offer related to defining security requirements, secure architecture and design, secure coding practices, and security testing?</td>
<td></td>
<td>2</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Do you have developers that possess software security related certifications (e.g., the SANS secure coding certifications)?</td>
<td></td>
<td>2</td>
<td></td>
</tr>
</tbody>
</table>
Contracting phase

- Work Statements
- Terms and Conditions
- Other contracting phase tools
Software risks can be addressed and mitigated in the work statement

- The following software assurance considerations can enhance work statements:
  - Definitions related to trustworthy software that provides a common understanding.
  - Description of the security category [see FIPS Pub 199 and DoDI 8500.2] that provides a common framework and understanding of security needs.
  - An Assurance Case that addresses the necessary security requirements (functions and properties) and the arguments and evidence needed to prove the requirements are met.
  - Software assurance risk management that includes a formal program for managing safety and security risks associated with the implementation of software.
  - Consideration for auditing the code for the desired security functionality and known types of weaknesses that can lead to exploitable vulnerabilities.
  - Software description that includes a Software Architecture and other descriptions as needed to provide a structure for the Assurance Case including software security-related aspects.
  - A security test plan that defines the approach for testing each of the SwA requirements
  - Configuration guidelines for all security configuration options.
  - Patch and upgrade processes that ensure security requirements continue to be met.
Some SwA considerations may be more appropriate as terms and conditions

- Whether to include an item in the work statement or as a term or condition depends on the policies and structure of the acquisition organization and could include:
  - Legal responsibilities of supplier and acquirer relative to SwA.
  - Quality of software development processes.
  - SwA acceptance criteria.
  - Qualifications and training of software personnel and identification of key security personnel.
  - SwA training program.
  - Quantitative and qualitative measures that articulate expectations about the expected level of service and performance.
  - Required information relative to FOCI.
  - Required preset security features (this is particularly relevant to COTS).
  - Penalty clauses for failed SwA.
There are other tools available in the contracting phase in addition to the work statement and terms and conditions

– Instructions to suppliers
  \ Clear instructions on what suppliers submit for evaluation, including instructions pertaining to onsite evaluation.

– Certifications
  \ A way to provide assertions of software trustworthiness when information may be too costly to compile or too voluminous for proposal evaluation.

– Prequalification
  \ A method to evaluate organizational capabilities or other technical management capabilities.

– Proposal evaluation
  \ SwA SMEs should be used to evaluate each proposal.

– Contract negotiation and contract award
  \ The give-and-take on SwA requirements, terms, and conditions should not compromise the ultimate assurance goals
  \ All SwA agreements made during negotiation should be incorporated into the contract when it is awarded
Implementation phase

- Contract Work Schedule
- Change Control
- Reviewing and Accepting Software Deliverables
The Implementation and Acceptance Phase involves monitoring of the supplier’s work and accepting the final product

- Contract work schedule
  - Should include very specific scheduled work for delivering SwA deliverables and activities.
  - If a Work Breakdown Schedule (WBS) is used, should ensure that SwA deliverables are identified in the WBS

- Change Control
  - The change control procedures for a software-intensive system should ensure that SwA requirements are not compromised when changes are requested.
  - Each change control request should include a specific section that addresses the impact of the requested change on SwA requirements.
Software acceptance criteria should be explicit, measurable, and included in the Assurance Case or in the terms and conditions

- **Risk management**
  - Acquisition officials and contractors who are responsible for implementation should create a plan for managing risks associated with the security category
  - The plan should include an identification of SwA risks, plans for mitigating those risks, associated measures, and plans for continually assessing those risks

- **Assurance case management**
  - The Assurance Case must be managed as part of the risk management strategy for the acquisition
  - All elements of any project management methodology that an acquisition official uses are affected by development and management of an Assurance Case

- **Independent software testing**
  - Acquisition officials should consider independent software test
  - This testing organization can test either in a white or black box scenario depending on need
**Follow-on phase**

- Sustainment
- Risk Management
- Assurance Case Management
- Change management considerations
- Disposal
After release care should be taken to enforce SwA-related Work Statements and the Terms and Conditions

- The Follow-on Phase involves maintaining the software
  - Maintenance activities may place software at risk
  - Follow-on contract efforts should include the assurance/security requirements implemented and accepted in previous contracts flow
  - Continuous threat analyses and vulnerability assessments should feed into the assurance case necessary for the software
  - A trained and cleared SwA expert inside the organization should be involved

- Risk management continues
  - New risks inevitably emerge
  - The security category may be further refined
  - SwA risks and strategies for mitigating those risks are likely to change as well
  - Measures should be used to provide insights into the changes in the risk environment and into impacts of risk mitigation strategies
Assurance requirements for the Follow-on Phase may need to be defined in greater detail as the software transitions to O&M and the software risk exposure is clearer.

- The continual assurance (and certification) of software-intensive systems presents some unique challenges:
  - Many software systems are not architecturally or detail designed for modifications and enhancements are made many years after procurement.
  - System and software engineering change control mechanisms can lack traceability, rigor, and documentation.
  - Adequate Assurance Case maintenance processes may not be in place before software/system transitions to operations.
  - Support personnel turnover causes loss of corporate knowledge about maintaining and ensuring integrity of legacy software.
  - Many software support agencies are not the original software manufacturer and do not employ the same methods, tools, and processes used in development.
  - During previous acquisition phases, the software transition planning is typically poorly executed and “assurance concerns” are “thrown over the fence” for follow-on maintenance.
Changes to the Assurance Case during the Follow-on Phase may be required due to a number of reasons

- Changes to the software system itself that may invalidate previous claims/evidence and assumptions, e.g., changes in operating system lock-down configurations

- Changes to the operational context or environment, e.g., previously isolated system becomes networked

- Changes to system threats, vulnerabilities, consequences, or new issues previously unknown.

- Modifications of measures to ensure they are appropriate for this phase of the acquisition process
Weak change control procedures can corrupt software and introduce new security vulnerabilities

- The schedules and frequency of new releases, updates, and security (and non-security) patches, and response times for technical support by software suppliers are beyond the control of the acquirer.

- When any hardware or software component is changed, the extent of revalidation must be evaluated.

- Patches and upgrades make direct changes to software and potentially the operating environment:
  - Changes may degrade performance, introduce new vulnerabilities, or reintroduce old vulnerabilities.
  - To understand patch risks, the patch process must be examined in some detail during the initial acquisition and again when follow-on support contracts.
  - Suppliers should provide updates in a secure fashion.
Disposal or decommissioning policies and procedures are often overlooked

- Acquisition officials/maintainers should ensure that policies and procedures are developed and followed to ensure the safe and secure disposal or decommissioning of software, along with ensuring data are destroyed or migrated safely and securely.

- When a software-intensive system is retired or replaced, the data must be migrated by validated means to the new software-intensive system.
Launch [http://www.us-cert.gov/SwA](http://www.us-cert.gov/SwA) for Software Assurance Community of Practice (Dec 07)

“Build Security In” will continue:
- As a related website (on same server)
- To serve as a detailed reference source for developers
- To be a part of the SwA Processes & Practices WG

**SwA Working Groups**
- Created to give focus to specific areas within the effort.
- More description provided for the specific efforts.
  - A comprehensive description would provide information to the user to determine what is the purpose of WGs and what they are like.
  - Also reference results of the working group activity here in this area as an example.
  - It will outline the different levels of participation: active & observer.

Matrix provides linkage among SwA WORKING GROUPS and SwA FOCUS AREAS
What is Software Assurance?

Software Assurance (SwA) is the level of confidence that software is free from vulnerabilities, either intentionally designed into the software or accidentally inserted at anytime during its lifecycle, and that the software functions in the intended manner.

As part of the DHS risk mitigation effort, the SwA Program seeks to reduce software vulnerabilities, minimize exploitation, and address ways to improve the routine development of trustworthy software products and tools to analyze systems for hidden vulnerabilities.

The SwA framework encourages the production, evaluation and acquisition of better quality and more secure software, and leverages resources to target the following four areas:

<table>
<thead>
<tr>
<th>PEOPLE</th>
<th>PROCESS</th>
<th>TECHNOLOGY</th>
<th>ACQUISITION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Education and training for developers and users</td>
<td>Sound practices, standards, and practical guidelines for the development of secure software</td>
<td>Diagnostic tools, cyber security R&amp;D and measurement</td>
<td>Specifications and guidelines for acquisition and outsourcing</td>
</tr>
<tr>
<td>In this section you'll find tools for curriculum development for Software Assurance education and training. Including the Guide to Software Assurance Common Body of Knowledge (CBK),</td>
<td>In this section you'll find tools for practical guidance in software assurance practices and process improvement methodologies, including the</td>
<td>In this section you'll find tools to enhance software security measurement, advocate SwA research and development, and assess SwA testing and diagnostic tools.</td>
<td></td>
</tr>
</tbody>
</table>
The SwA Acquisition guide is recommended in Sep 2007 Report of the DSB Task Force on “Mission Impact of Foreign Influence on DoD Software”* - Try it and provide feedback

“…the mere fact of asking what vendors do to engineer security and quality into their lifecycle puts the vendor community on notice that it is important to DoD.”

The DoD/DHS software assurance forum has been working on a procurement guide focused on software assurance, which helps procurement officers glean (through a series of questions) what vendors have done (and not done) as part of their secure development process, how they handle vulnerabilities, and so on.”

“Such a document, when reviewed by a larger audience and finalized, could be used as part of IT procurement cycles to help DoD better evaluate risk.”

“As long as this is sensible, the questions are phrased to allow expository answers, and the benefit derived is commensurate with the cost of vendors completing it, this is one way for DoD both to know what they are getting and to put vendors on notice that quality and security-worthiness has become a purchasing criteria for DoD.”

“There also needs to be some way for vendors to complete these questions so they are not repeating the same questionnaire for the same product (or subsequent releases of it) needlessly.”

* Under the Recommendations on Risk-Based Acquisition (starting on page 64)
Questions?

Stan Wisseman  
Senior Associate  

Tel (703) 902-4673  
wisseman_stan@bah.com